

CONTOUR

Contour Connect Mobile App

Release Notes V1.0

July 19, 2011

These notes refer to the Contour mobile application for Android and setup with the ContourGPS or Contour+ camera.

Required Firmware versions:

- ContourGPS: 1.17
- Contour+: 1.33

Bluetooth Setup (ContourGPS only)

To use your camera with the Contour Camera mobile application, you will need to enable Bluetooth on it. *If you already updated your camera's firmware using Storyteller, you are ready to go.*

If you did not update the firmware to v 1.17 (or above) via Storyteller you will need to connect it to Storyteller (version 3.0.8 or higher) to obtain a valid Bluetooth ID.

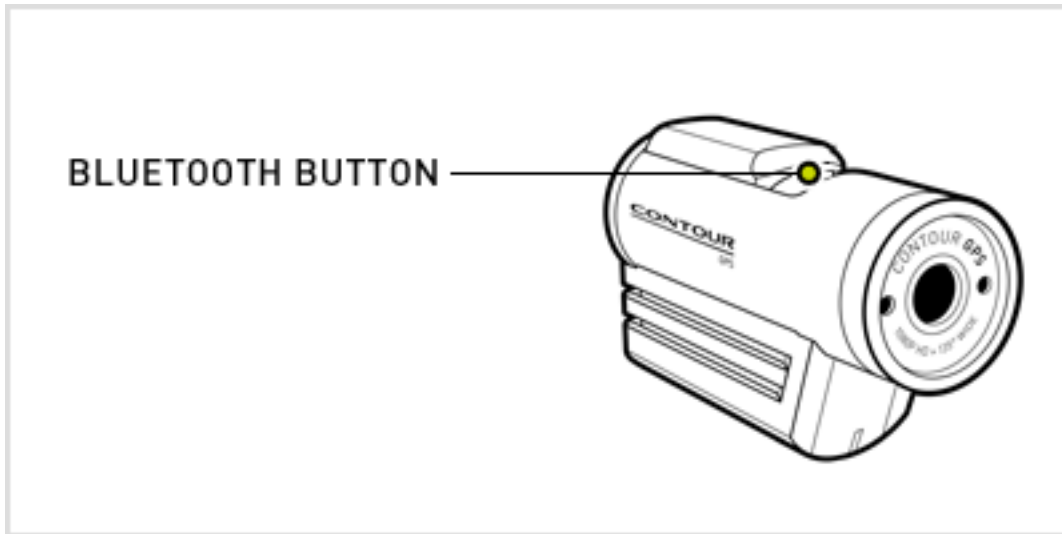
To obtain a Bluetooth ID, simply connect your camera to your computer, launch Storyteller and wait a few minutes while we automatically look up the valid ID for your camera (you will need to be connected to the internet). To verify you have received a Bluetooth ID, browse to the root directory of the SD card on the camera and look for a file named 'bt.adr'. If the file is there, your camera has a valid Bluetooth ID and is ready to go.

If you cannot run Storyteller please contact Contour Support for assistance to obtain a Bluetooth ID.

*Contour+ cameras have a Bluetooth ID already provisioned and do not need to get a bt.adr file.

Pairing

1. Locate the Bluetooth button in front of the record switch. Press and hold the button for five seconds before releasing. The front LED will begin flashing blue. (Note: if you slide the record switch forward the camera will go out of Bluetooth mode.)



2. Go into your phone's settings and enable Bluetooth. Wait while your Android device locates the Contour camera. Once you see 'ContourGPS' or 'Contour+', select it to tell your device to accept the pairing.
If a pairing cannot be established, push and release the Bluetooth button on the camera. Then repeat the process of pressing and holding the camera's Bluetooth button for five seconds. The camera should appear.
3. Open the Contour App and you should see what your camera sees! If your Bluetooth connection is lost the app will let you know; if this happens, you'll need to turn your Bluetooth back on by pressing and holding the Bluetooth button down again.

Troubleshooting & Known issues

- If the pairing connection between your camera and Android devices is lost and the camera makes a triple beep, try the following steps:
 - Attempt the Bluetooth connection again. Press and release the Bluetooth button on your camera to make it available for the pairing connection. The camera will beep, the front status light will flash blue and then go solid blue once the Bluetooth connection has been reestablished.
 - If this does not work go to Settings/General/Bluetooth on your device. Under 'Devices', select the option to forget the 'Contour' device. Then establish a new pairing with your camera by following the instructions above.
- If your device is paired with the camera, but the application appears unresponsive after opening it, return to the home screen and tap the application again. In some instances, the first time running the app no connection is made.

Where can I get support?

Our support team is ready to help you. The contact information is:

- Hours: Monday: Friday 8am to 5pm PST
- USA toll free phone: (866) 397-6920
- International phone: +1 (206) 793-5226
- Web: <http://www.contour.com/support>